

# Enhanced energy savings, peace of mind, and expert support for your home's heating.

Smartcare by Warmup is an enhanced support service that manages and protects your Warmup heating system through our innovative technology. If you want personalised energy-saving insights, cost-saving advice and free callout and repair assistance for your home's heating, we have you covered.

## What's included with Smartcare Efficiency+?

Monthly energy reports, heating efficiency alerts, proactive issue notifications (with fixes and videos), and automatic system health checks.

## What does Smartcare Maintenance+ cover?

Free engineer callouts and repairs, even after flooring is laid. Includes free thermostat repairs or replacements if remote fixes aren't possible.

## How much can I save with Smartcare Efficiency+?

Save up to 25% on energy through insights and monthly reports.

## Are repairs free under Smartcare Maintenance+?

Yes. Most repairs and replacements are free if remote diagnostics can't resolve the issue.\*

## How do I get issue notifications?

You'll receive them automatically via email and on your my.warmup.com portal.

# Worry-free heating by the experts.



Find out more

|                         | smartcare react | smartcare efficiency+ | smartcare maintenance+ |
|-------------------------|-----------------|-----------------------|------------------------|
| Remote checkups & fixes | ✓               | ✓                     | ✓                      |
| SmartGeo                | ✓               | ✓                     | ✓                      |
| Weather compensation    | ✓               | ✓                     | ✓                      |
| Energy monitoring       | ✓               | ✓                     | ✓                      |
| Open window detection   | ✓               | ✓                     | ✓                      |
| 1-2-1 24h UK support    | ✓               | ✓                     | ✓                      |
| Hassle-free mgmt.       | ✓               | ✓                     | ✓                      |
| UK engineer network     | ✓               | ✓                     | ✓                      |
| Energy savings insights | ✗               | ✓                     | ✓                      |
| Issue alerts            | ✗               | ✓                     | ✓                      |
| On-site assistance      | ✗               | ✗                     | ✓                      |
| Free fixes*             | ✗               | ✗                     | ✓                      |

# smartcare

## Your warmth, our care.



**Warmup**

\* Additional fees may apply to fix or replace damaged components. See warmup.co.uk for full T&Cs.

**Warmup**

# smartcare react



## Instant issue resolutions & performance advice.

Smartcare React is a free-to-access support service that ensures your Warmup system is always running at its optimal level. With Smartcare React, you can benefit from remote diagnostics of issues utilising data from your thermostats. Most issues, including programming and performance advice, can be resolved over the phone, ensuring swift and effective assistance.



Expert support



Easy, hassle-free home heating



Remote heating checkups

Free

# smartcare efficiency+



## An upgraded service for energy savings of up to 25%.

Smartcare Efficiency+ offers you direct access to Warmup's team of experts. We'll be able to advise you on the best heat settings for your home, illustrating for instance if your heat schedule can be optimised. This expert advice can not only reduce the carbon footprint of your home, but can also help save you substantial amounts of money on your energy bills.



Up to 25% in savings



Energy-saving insights



Proactive issue notifications

FROM

£ 2.99 / mo.

# smartcare maintenance+



## Access the UK's only dedicated UFH engineer network.

Smartcare Maintenance+ provides you with 1-on-1 advice, tailor-made for your heating system. You can access our dedicated underfloor heating engineer network for rapid call-out and repair assistance in the event of any failures experienced by your thermostat or system. You can rest assured that your home's heating is well-maintained and promptly serviced as needed.



Free and prompt fixes\*



On-site assistance



All Smartcare Efficiency+ benefits

FROM

£ 5.99 / mo.